



# GRAND HOTEL KANACHU

## Terms of Use (Revised in April 2020)

In order to provide our guests with safe conditions and comforts, we request that guests observe the following rules in accordance with Article 10 of the Provisions Governing Accommodation. In the event that the rules are not observed or violated, the hotel reserves the right to terminate a guest's stay and the guest may be held liable for the violation.

### Fire prevention practices to be observed

1. The use of any heating or cooking appliances and irons that are not provided by our hotel are not permitted in the room.
2. Smoking in bed, or other places where a fire is likely to occur is not permitted.
3. Other behavior that might cause fire also is prohibited.

### Safety maintenance practices

1. Guests are requested to double check that the room door is locked when leaving the room.
2. Be sure to lock the door from the inside and put the door bolt in place while in the room, especially when going to bed.
3. Be sure to identify a person who comes to your room before opening the door. If a suspicious person wants to enter your room, call the front desk immediately.

### Handling of valuables and checked articles

1. It is advisable to keep your cash and valuables in the front desk during your stay at the hotel.
2. Disposition of articles left behind and lost items will be handled in accordance with the law.
3. Checked articles will be kept up to three months, after that they will be disposed of by the hotel as abandoned articles.

### Payment

1. Payment of bills shall be made at the front cashier in currency, traveler's checks, coupons, and credit cards recognized by the hotel at the time of checking in or when requested by the hotel.
2. Please show your room key or accommodation card when you sign for meals and drinks at the hotel's restaurants or bars.

### Prohibitions

1. The following, which will be a nuisance to other guests, cannot be brought into the hotel.
  - (1) Animals, and birds (as pets).
  - (2) Articles with an offensive odor or that produce a disturbing noise.
  - (3) Explosive and flammable articles such as gunpowder and gasoline.
  - (4) Guns, swords and nonprescription drugs or other items not legally licensed for possession.
  - (5) Items or substances capable of killing or wounding people, such as chemicals.
2. Gambling, behavior threatening public peace and order, immoral acts, or the disturbance of other guests are strictly prohibited in the hotel.
  - (1) Designated organized crime group and/or members of such group, as stipulated under the Act on the Prevention of Unlawful Behavior by Members of Organized Crime Group, are requested to refrain from using the hotel facilities. Any guest found to belong to such a group after having made a reservation or during their stay at the hotel, will immediately be refused use of the hotel.
  - (2) Hotel facilities are not to be used by organized crime groups, extremist groups and the members thereof. Any guest found to belong to such a group or members after having made a reservation or during their stay at the hotel, will immediately be refused use of the hotel.
  - (3) Any guests found to have engaged in violence, threatening acts, blackmail or similar behavior will immediately be refused use of the hotel. The hotel also reserves the right to deny entry to any person who has engaged in such acts in the past.
  - (4) Any guest unable to conduct themselves properly, whether due to mental or physical breakdown, drug use or any other cause, and who disturb or threatens other guests will be asked to leave the hotel.
  - (5) Any guest causing a disturbance by shouting, singing or other boisterous behavior in the hotel's public areas or her/his room, annoying other guests, or engaging in gambling or other acts against public order will be asked to leave the hotel.
  - (6) Any guest engaged in disruptive acts similar to those above, will also be asked to leave the hotel.
3. Only registered persons can use a guest room.
4. The guest rooms are not to be used for business or commercial purposes or for any use other than lodging without the approval of our hotel.
5. Distributing advertising or promotional materials and selling goods in the hotel are not permitted.
6. Food and beverages are not to be ordered from outside of our hotel or brought into our hotel from outside.
7. Guests are requested not to go out of their rooms in night wear or the slippers that are provided in rooms.